

Tech Mahindra Launches iCOPS - Intelligent Cloud Operations and Subscription Management Platform for Global Enterprises

Technology

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Simplifies and streamlines cloud operations to improve efficiency by leveraging AIOps and analytics with data security and cost optimization

New Delhi – September 01, 2020: Tech Mahindra Ltd. a leading provider of digital transformation, consulting and business reengineering services, today announced the launch of its intelligent cloud operations and subscription management platform, iCOPS, for global enterprises. The platform simplifies and streamlines cloud operations to improve efficiency by leveraging AIOps and analytics with data security and cost optimization.

iCOPS reinforces Tech Mahindra's capabilities to deliver unified management experience across hybrid and multi-cloud operations with a focus on enhancing compliance and security for enterprises. The platform leverages AIOps (Artificial Intelligence for IT Operations) and analytics to provide insights for cloud operations including capacity utilization and continuous cost optimization across all cloud environments. The end-to-end platform will help enterprises get the benefits of simplified cloud operations, reduced cloud spends and comprehensive visibility across operations.

Vivek Gupta, Vice President and Head, Global Cloud Services, Tech Mahindra, said, "As part of our CloudNxT methodology, Tech Mahindra has invested in developing the iCOPS platform that will enable global enterprises streamline diverse cloud operations and help in cost optimisation. By combining AIOps, Analytics and DevOps, iCOPS will help enterprises move towards a zero-touch cloud operations model while ensuring complete security and transparency in operations, making Tech Mahindra a partner of choice for streamlining multi-Cloud operations."

Tech Mahindra's iCOPS platform comprises of pre-configured core and integrated software for public cloud operations as to gives a unified view across enterprise IT operations be it cloud operations, infrastructure operations or network operations. Amalgamation of iCOPS with Tech Mahindra's infrastructure operations platform – 'TACTiX', hybrid and multi-Cloud management platform – 'mPAC 3.0' and 'NetOps.ai' will support enterprises to build a single view across enterprise IT operations.

iCOPS Platform focus areas include:

1. TechOps – Focus on automated day-to-day tasks and deployments for zero downtime; for proactive problem resolution
2. SecOps – Focus on zero vulnerability with operations security for hardening, backup, monitoring, operations and Cloud platform governance
3. DevOps – Focus on Zero manual interventions with integration with DevOps
4. FinOps – Focus on continuous cost management and metrics driven cost optimization

Tech Mahindra under its TechMNxt charter has continued focused on leveraging next-generation technologies like Cybersecurity, Artificial Intelligence, Blockchain, 5G, and Internet of Things to disrupt and enable digital transformation, and to build cutting-edge technology solutions and services for customers globally.

About Tech Mahindra

Tech Mahindra represents the connected world, offering innovative and customer-centric information technology experiences, enabling Enterprises, Associates and the Society to Rise™. We are a USD 5.2 billion company with 123,400+ professionals across 90 countries, helping 981 global customers including Fortune 500 companies. Our convergent, digital, design experiences, innovation platforms and reusable assets connect across a number of technologies to deliver tangible business value and experiences to our stakeholders. Tech Mahindra has been recognised amongst India's 50 best companies to work for in 2020 by the Great Place to Work® Institute.

We are part of the USD 21 billion Mahindra Group that employs more than 240,000 people in over 100 countries. The Group operates in the key industries that drive economic growth, enjoying a leadership position in tractors, utility vehicles, after-market, information technology and vacation ownership.

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