Tech Mahindra Partners with TANESCO to Drive Digital Transformation and Improve Efficiency

Technology

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One of the biggest Utility Transformation Deals to support future ready applications including Geo Information

System, IT Infra/Network, while improving agility and returns on investment through technology-led

transformation

Dar es Salaam – November 23, 2021: <u>Tech Mahindra</u>, a leading provider of digital transformation, consulting and business re-engineering services & solutions, has partnered with Tanzania Electric Supply Company Ltd. (TANESCO) for one of the biggest Utility Transformations deals. The deal is aimed at enabling digital transformation for TANESCO in order to support future ready applications including Geo Information System, IT Infra/Network, while improving agility and returns on investment through technology-led transformation.

TANESCO, an integrated power utility company is engaged in entire value chain of generation, transmission & distribution across Tanzania and is currently transforming itself into a digital enterprise, deploying the full spectrum of technology. As part of the 'Design, Supply, Installation, Implementation, Training and Commissioning of Corporate Management System (CMS) and Supporting Infrastructure", Tech Mahindra will implement digital solutions such as SAP S4 Hana, SAP Billing, Esri GIS, Huawei Infrastructure, and new edge solutions such as Drones, to increase operational efficiency, improve service quality, and enhance customer experience for the power utility company. As part of the collaboration, Tech Mahindra will focus on delivering greater flexibility across Digital IT operations, which includes modernizing core operations and internal applications to drive innovation and accelerate TANESCO's digital transformation journey.

Ram Ramachandran, SVP and Head, Middle East & Africa, Tech Mahindra, said, "Our partnership with TANESCO is a huge step in our continued journey towards bringing NexGen Utility solutions and service offerings across Africa and Middle East. We are committed to support TANESCO in their digital

transformation journey. The deal is aimed at significantly enhancing TANESCO's digital readiness, and thereby reducing their cost of ownership by automating aspects of their application and infrastructure solutions. We look forward to a strategic relationship with TANESCO to drive innovation in the technology ecosystem while delivering value and quality to end customers."

Maharage Chande, MD, TANESCO, said, "Our agreement with Tech Mahindra is another step forward in delivering greater flexibility across Digital IT operations. This includes modernizing our core operations, our internal applications to accelerate innovation as we march forward to our vision of becoming a leading regional provider of quality, affordable electricity power. Our collaboration with Tech Mahindra will ultimately help accelerate us providing best services to our Citizens."

Tech Mahindra is an experienced solution provider in the Energy and Utility business across Power, Water & Wastewater, Renewable, Electric Vehicle, Microgrid, Natural Resources and Mining sectors. The company is currently working with Utility companies in Ethiopia, Ghana, Botswana, Zambia, Angola, South Africa, among other, to help them grow in the right direction by providing digital technology, business consultancy, infrastructure & enterprise security, platform & network services, etc. and boost their quality of service and productivity.

As part of the NXT.NOW TM framework, Tech Mahindra aims to enhance human centric experiences for businesses. This means focusing on investing in emerging technologies and solutions that enable digital transformation to better meet the evolving needs of its customers through our DigitALL framework.

About Tech Mahindra

Tech Mahindra offers innovative and customer-centric digital experiences, enabling enterprises, associates and society to Rise. We are a USD 5.2 billion organisation with 121,900+ professionals across 90 countries, helping 997 global customers, including Fortune 500 companies. We are focused on leveraging next-generation technologies, including 5G, Blockchain, Cybersecurity, Artificial Intelligence, and more, to enable end to end digital transformation for global customers. Tech Mahindra is one of the fastest-growing brands and amongst the top 15 IT service providers globally. Tech Mahindra has consistently emerged as a leader in sustainability and is recognised amongst the '2021 Global 100 Most sustainable corporations in the World' by Corporate Knights. With the NXT.NOW framework, Tech Mahindra aims to enhance 'Human Centric Experience' for our ecosystem and drive collaborative disruption with synergies from a robust portfolio of companies. We aim at delivering tomorrow's experiences today and believe that the 'Future is Now'.

We are part of the Mahindra Group, a USD 19.4 billion federation of companies that enables people to rise through innovative mobility solutions, driving rural prosperity, enhancing urban living, nurturing new businesses and fostering communities. It enjoys a leadership position in utility vehicles, information technology, financial services and vacation ownership in India and is the world's largest tractor company by volume. It also enjoys a strong presence in renewable energy, agribusiness, logistics and real estate development. Headquartered in India, Mahindra employs over 2,56,000 people across 100 countries.

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