

Tech Mahindra Recognised as a Leader in 2020 Gartner Magic Quadrant for IT Services for Communications Service Providers, Worldwide

Technology

Author : mahindraadmin Category : Technology Published : 9/28/2020

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New Delhi – September 28, 2020: Tech Mahindra, a leading provider of digital transformation, consulting, and business reengineering services and solutions, announced today that it has been recognised as a Leader in Gartner’s September 2020 Magic Quadrant for IT Services for Communication Service Providers, Worldwide. Tech Mahindra has been acknowledged as a leader for its completeness of vision and ability to execute, the two axes of the Magic Quadrant.

Tech Mahindra is focused on investing in digital technologies to develop disruptive solutions and offer cost-efficient services to enhance customer experience. Strategic investments in the areas of network services, digital business support system (BSS), and customer experience has helped Tech Mahindra in advancing in the telecommunication industry. Additionally, the digital expertise across IT and networks, including intellectual property (IP), capabilities to deliver complex transformation while providing operational excellence combined with a strong ecosystem of partnerships has helped Tech Mahindra emerge as a service provider for digital business

implementation and managed services.

Manish Vyas, President, Communications, Media and Entertainment Business, & CEO, Network Services, Tech Mahindra, said, “Being recognised as a leader second time in a row is a testament of our customer centricity and deep alignment with the telecom industry. We live in unprecedented yet uncertain times in this Industry, and communication service providers will yet again drive a phenomenal economic growth and innovation cycle led by 5G network and product innovation. We are excited to serve the industry and their customers as they transform themselves to run better, change faster and grow greater, that’s the mantra of TechMNxt charter. I also take this moment to thank our esteemed customers, appreciate our partners and applaud our teams.”

This year, Gartner analysed 13 firms for their completeness of vision and the ability to execute, for this report, and classified these firms into Leaders, Visionaries, Challengers, and Niche Players. Fifteen different parameters were used as criteria for completeness of vision and ability to execute.

Tech Mahindra is a chosen transformation partner for several leading wireline, wireless, and broadband operators globally and has a proven track record in delivering best-in-class services. Telecommunications is Tech Mahindra’s forte, and the company has been transforming and modernising CSPs for over 30 years. As part of the TechMNxt charter, Tech Mahindra has a deep focus on leveraging cutting-edge technologies to deliver an enhanced experience to customers and is currently engaged with multiple service providers globally on their network transformation journey.

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About Tech Mahindra

Tech Mahindra represents the connected world, offering innovative and customer-centric information technology experiences, enabling Enterprises, Associates and the Society to Rise™. We are a USD 5.2 billion company with 123,400+ professionals across 90 countries, helping 981 global customers including Fortune 500 companies. Our convergent, digital, design experiences, innovation platforms and reusable assets connect across a number of technologies to deliver tangible business value and experiences to our stakeholders. Tech Mahindra has been recognised amongst India's 50 best companies to work for in 2020 by the Great Place to Work® Institute.

We are part of the USD 21 billion Mahindra Group that employs more than 240,000 people in over 100 countries. The Group operates in the key industries that drive economic growth, enjoying a leadership position in tractors, utility vehicles, after-market, information technology and vacation ownership.

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